

Delta has enhanced cleaning frequencies and routines on our aircraft and in our facilities in an effort to protect all employees and customers

In an effort to provide support and guidance to you, our airport partners, we have focused recommendations in three key areas:
Frequency, Communication, and Self-Serve Opportunities

Frequency

- Resources should be reprioritized to ensure continuous daytime and deep overnight cleaning of high traffic / high touch areas including but not limited to:
 - Lobbies (Ticketing and Bag Claim): Non-automated doors, counters, kiosks, trash bins, seating, baggage carts
 - SSCP: Boarding pass scanners, screening trays, trash bins
 - Restrooms: Doors and latches, flush valves, countertops, non-automated fixtures
 - Gate Areas: Seats and armrests, counters, trash bins
 - Boarding Bridges: Doors, handrails
 - Common Areas: Concession tables and seating, escalator handrails, elevator buttons, touchscreen directories, trash bins, people mover handles/poles, pet relief areas, children play areas, mother's rooms, phones, wheelchairs, CBP areas
- Cleaning efforts should employ EPA approved products*
- Janitorial staff will be increasingly visible airport representatives and may benefit from talking points related to our efforts

Communication

- Beyond increased frequency and visibility of cleaning, communication to our customers and all employees around our efforts is essential
- Consider static signage, public announcements, dynamic feeds/graphics that highlight cleaning efforts including those that occur behind the scenes or overnight

Self-Serve Opportunities

- Our customers and employees are eager for opportunities to protect their own health and disinfect the areas with which they come in contact, which in turn offers community-wide benefits
- Best practices include ensuring that restrooms are well stocked at all times, that all restroom fixtures are in good working order, and that hand sanitizer and sanitizing wipe stations are offered and appropriately signed at touchpoints throughout the facility

* EPA approved products include: Clorox Healthcare® Bleach Germicidal Wipes (Clorox Professional Products Company), Clorox Commercial Solutions® Clorox® Disinfecting Spray (Clorox Professional Products Company), Clorox Clean Up Cleaner + Bleach (The Clorox Company), Clorox Disinfecting Wipes (The Clorox Company), Clorox Multi Surface Cleaner + Bleach (The Clorox Company), Clorox Performance Bleach (The Clorox Company), Lysol Brand Disinfect Spray (Reckitt Benckiser), Lysol Brand Multi-Purpose Cleaner (Reckitt Benckiser), Peroxide Multi Surface Cleaner and Disinfectant (Ecolab Inc), OXIVIR Tb (Diversey, Inc.), VIREX II/256